

SERVICES EXPORT PROMOTION COUNCIL

Set up by Ministry of Commerce and Industry, Government of India,

417, 4TH FLOOR, PRIME TOWERS, PLOT NO. 79 & 80,
Pocket F, Okhla Phase I, New Delhi-110020.

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21st May, 2026

TENDER NOTICE

Subject Tender Reference No.: SEPC\Tender\Sanjeevani\2026-27\01

Tender for Portal/Website Development/BSM Technology & Physical infrastructure setup for Sanjeevani -2026 An International Event on Medical Tourism.

Services Export Promotion Council (SEPC) invites sealed bids from reputed & experienced Indian agencies for Portal/Website Development **Event on Healthcare and Wellness** infrastructure, and on-ground technical support for SANJEEVANI -2026 – An International Event on Medical Tourism.

SANJEEVANI 2026 – An International Event on Healthcare and Wellness is scheduled to be held from **7–9 September 2026** at Bharat Mandapam, **Pragati Maidan, New Delhi**, and is being organized by Services Export Promotion Council (SEPC). “Detailed Scope of Work, Deliverables, Eligibility Criteria, and Terms Conditions” are mentioned below.

Tender Submission Guidelines: Interested bidders may submit their bids in hard copy only, in a properly sealed envelope and the envelope should be clearly superscribed:

“Tender for Portal/Website Development & BSM Technology Support for SANJEEVANI 2026”

Services Export Promotion Council (SEPC), DPT 417, 4TH FLOOR, PRIME TOWERS, PLOT NO. 79 &80, Pocket F, Okhla Phase I, New Delhi-110020 invites bids from reputed India agencies

(Professional Website/portal development agencies) for the Portal Development for our upcoming event SANJEEVANI 2026 – An International Event on Medical Tourism)

1. Introduction

Project Title - Sanjeevani 2026 Website/Portal Development

Organization - Services Export Promotion Council

Tender Reference Number - SEPC\Tender\Sanjeevani\2026-27\01

Date of Issue – 21st May, 2026

2. Objective

The objective of this project is to develop a comprehensive web portal for Sanjeevani 2026, aimed at providing seamless registration page, B2B (Pre-Event Meeting Schedule) /Data management & Physical Infrastructure setup, etc.

3. Scope of Work:

A. Development of Micro site

- Landing Page
- Registration for Buyers + Exhibitors + Visitor
- Mechanism of Proforma Invoice for Exhibitors
- Admin - Approval mechanism for Organizers
- Stall booking mechanism
- Database Management
- Payment Integration

B. BSM Software

- Mechanism for Appointment scheduling
- Meeting & Profile
- Feedback mechanism
- Meeting Tracking & MIS
- Post event MIS reports

C. Infrastructure & Hardware Support

- Supply and deployment of 100 tablets for buyers and sellers.
- Printers and allied peripherals.
- Display panel as per venue dimension.
- Central servers and structured cabling.
- Power backup systems and accessories for uninterrupted operations.

D. Network & Connectivity

- Design and deployment of optimized network architecture to manage peak loads.
- Reliable internet connectivity with on-site monitoring.
- Zero-downtime assurance during event hours.

E. Technical On-Ground Support

- Complete deployment, testing, live operations, and dismantling.
- Dedicated on-site technical team for real-time troubleshooting.
- Helpdesk support for delegates and organizers.
- Overall coordination with SEPC and venue authorities.

F. Reporting & Data Analytics

- Post-event analytical reports covering:
 - Total number of B2B meetings conducted.
 - Buyer and seller participation statistics.
 - Engagement and utilization metrics.
- Exportable dashboards and reports for SEPC

4. Deliverables: The successful bidder shall deliver the following:

- Design mock-ups and wireframes.
- Functional prototype for approval.
- Fully functional and tested Sanjeevani-2026 portal/website and BSM platform.
- Admin and user manuals.
- Technical documentation and source code.
- Training sessions for SEPC officials/staff.
- Post-event reports and data handover

5. Eligibility Criteria: Bidders are required to submit self-attested copies of the following:

- Certificate of Incorporation/Registration (Company/ LLP/Partnership/ Proprietorship).
- Valid GST Registration Certificate.
- PAN Card of the Company/Firm.

- Documentary proof of minimum 5 years' experience in portal/website platform development
- (Work orders/completion certificates/contracts)
- Details of similar projects executed during the last 5 years, preferably related to:
 - Event portals.
 - Buyer–Seller Meet (BSM) platforms.
 - Large-scale registration or meeting management systems.
 - Client completion certificates or satisfactory performance certificates.
 - Company profile including details of key technical personnel proposed for the project.
 - Certificate from a Chartered Accountant indicating financial soundness.
 - Client References, details of at least three (3) previous clients.
- Documentary proof of office located in Delhi/NCR
- Self-declaration on company letterhead confirming:
 - Information provided is true and correct.
 - The bidder has not been blacklisted by any Government/PSU /Autonomous body.
 - Acceptance of tender terms and conditions, duly signed and stamped.

- References of at least 3 previous clients.

- The bidder should have valid GST Registration
- The bidder should have an office in Delhi/NCR.

6. Tender Submission Guidelines

- **Interested parties may send their bids in properly sealed envelope addressed to the Services Export Promotion Council, 417, 4TH FLOOR, PRIME TOWERS, PLOT NO. 79 &80, Pocket F, Okhla Phase I, New Delhi-110020,**
- **Last date and time for submission of completed RFP document: latest by 1700 Hours (05:00 PM) on 5th June 2026.**
- “Tender for providing portal development” should be clearly written on the cover of the bid envelope.
- Include a detailed company profile, technical proposal, financial proposal, and project plan.

7. Evaluation Criteria

- Technical expertise and approach: 40%
- Cost-effectiveness: 30%
- Timeline and deliverables: 20%
- Past experience and client references: 10%

8. Terms & Conditions:

- Only sealed hard-copy bids will be accepted.
- Online/email submissions will not be accepted.
- SEPC reserves the right to accept or reject any or all bids, wholly or partially, without assigning any reason.
- All intellectual property rights of the developed portal shall be the exclusive property of SEPC.
- Any dispute arising out of or in connection with this tender shall be resolved, as far as possible, through mutual discussions and understanding between the parties. In case of failure, the dispute shall be referred to arbitration, and the courts at New Delhi shall have exclusive jurisdiction.

Remarks: Kindly share three separate quotations as mentioned below:

- 1. Cost of Portal – Only for the registration page with payment gateway integration.**
- 2. B2B Mechanism Platform – Complete B2B platform/module as per the proposed scope.**
- 3. Physical Setup – Cost for physical setup as per the above-mentioned scope.**